

# **Resubscription Button (iOS)**



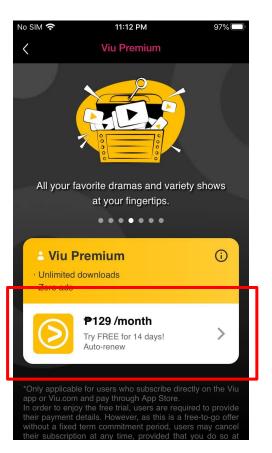
- User should upgrade to the latest version of the app.
- Go to Member Center.
- Select "Upgrade Now / Login"

| No SIM 🗢         | 8:26 PM  | 95% 🔲 ' |
|------------------|----------|---------|
| <                | S viu    |         |
|                  | Test03   |         |
| Premium Member   |          |         |
| Upgrade Now / I  |          |         |
| Connect with a S | Smart TV |         |
| Shows            |          |         |
| Downloads        |          |         |
| Bookmarks        |          |         |
| History          |          |         |
| Settings         |          |         |
| Scan QR code     |          |         |
| Parental Control | s        |         |

# ⊘viu

#### Step 2

#### In the next screen, select "₱129 /month"



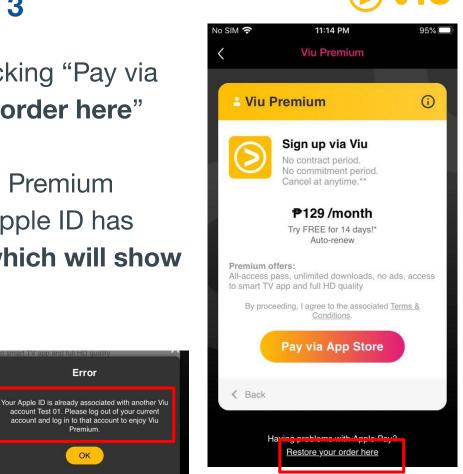
Error

Premium.

OK

- In the next screen, instead of clicking "Pay via App Store" Click "Restore your order here"
- Possible results
  - User binded and can access Premium
  - User unable to bind as the Apple ID has other Viu account binding, which will show

on screen message.

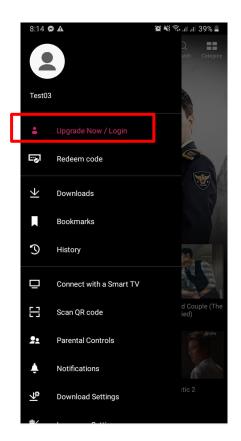




# **Resubscription Button (Android)**



- User should upgrade to the latest version of the app.
- Go to Member Center.
- Select "Upgrade Now / Login "





- In the next screen, tap on "More Payment Options".
- Then, select "₱129 /month"

| 8:14 🗳 🖉 🛦  | 😰 ¥ 🖘IIII 39% 🛢            | 8:15 🖬 🗭 🛦  | 😰 ¥ 🖘 🗉 💷 39% 🖢   |
|---|----------------------------|---|---|
| ← Viu Premium   |                            | ← Viu Premium                                     |   |
|   |                            |   |   |
| Get access to new e<br>everyone else (But no  |                            |   | rab your popcorn<br>e latest blockbuster movies.                |
| • • • •   |                            |   |   |
| Try Free for  | 14 Days                    | Тлу   | Free for 14 Days  |
| • Viu Premium<br>• Unlimited downloads<br>• Zero ads  |                            | • Viu Premiu<br>• Unlimited downloa<br>• Zero ads |   |
| Limited<br>Time<br>Offer  |                            | lime  | for your first 90 days*<br>enew to #129 /month                  |
| More Payment O  |                            | Try FRI   | 9 /month<br>EE for 14 days! ><br>and other plans also available |
| (these "Terms and Conditions"):<br>1. The Plan shall be available sta<br>Period").<br>2. The Plan does not come with a 14<br>Premium service. | ting on 3 July 2020 ("Plan |   | e your subscription to your Globe                               |

- In the next screen, instead of clicking "Google Play" Click "Restore your order here"
- Possible results
  - User binded and can access Premium
  - User unable to bind as the Google account has other Viu account binding, which will show on screen message.

